### How do I know if I qualify for Resident Rates?

If the City of Columbus picks up your trash you are considered a resident. You can also look up your home address on the Franklin County Auditors Website:

#### http://franklincountyoh.metacama.com/do/searchBvAddress

Scroll down to tax district, if Columbus is your tax district, you qualify for resident rates.

### I cannot find my confirmation for camp, what do I do now?

Go to <u>www.activenet.active.com/columbusrecparks</u> and log into your account. You can view your schedule online.

# My child is a mature five year old who has friends that are six, can he/she go to all day camp?

There are no exceptions to our age policies for camp. Your child must be six years old by June 13th to attend Indian Village or Camp Terra. Your child must be four years old by June 13th to attend Camp Terra Preschool.

# My child has special needs or behavior problems that may require extra attention, can my child still go to camp?

We will make reasonable accommodations to our camp activities to ensure accessibility to all campers, as long as it does not take away from the experience of the other campers. If your child uses a personal care assistant during the school year, the aid is welcome to come to camp with your child free of charge. If you have concerns, we recommend you call us at 614-645-5980 to discuss them prior to registering.

## I am unable to pay for camp all at once, can I pay in installments?

If you need a payment plan you must register in person at Indian Village. A payment plan will be set up and your credit card will be charged automatically when payments are due. Please call ahead to make sure someone will be available to register your child, 614-645-5980 or 614-645-3380.

## I am unable to afford camp, but I still want my child to attend, can you help us?

P.L.A.Y. Grants may be available if you are on Medicaid, school lunch program or meet certain income requirements. Contact Recreation and Parks at 614-645-3325 for an application and more information. Don't forget you must still register for camp.

## I am on the waiting list for camp, now what?

When a space becomes available in the session you registered for, we will email you that there is a space available for your child. You will be given three business days to respond before your spot is offered to the next child on the list.

# Will lunch be provided, or should I send one with my child?

Campers must bring their own lunch and snack. No refrigeration or food preparation is available. Please pack and label the snack separate from the lunch. Some children have eaten the entire lunch for snack!